

MTM TILE  
SHOWROOM

# TILING CHECKLIST

At MTM Tiling, we supply and install ceramic, natural stone, and porcelain tiles at both domestic and commercial properties. During our 30+ years, we have developed an enviable reputation for providing a premium service that is focused upon meeting the customer's needs.

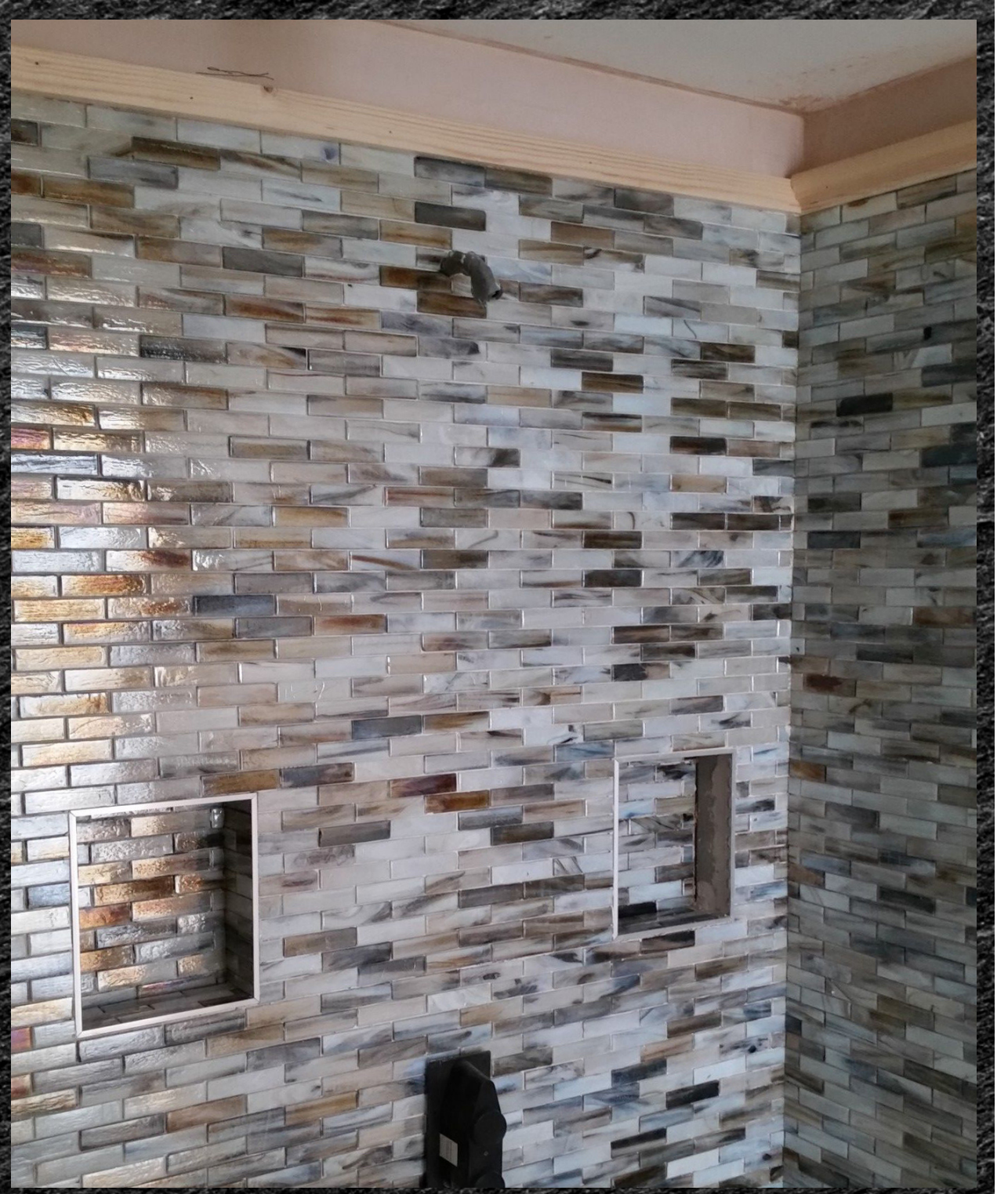
To ensure that the end result is exactly what the customer expects, we make sure that we are armed with your preferences and choices before commencing the project by conducting a consultation with you two weeks prior to the start date. We will offer advice, discuss all available options for tiles, trims, and grout colours, and then provide you with a checklist so that you can envisage the finished effect. Our team will also advise on aftercare solutions appropriate to your tile's material, to help inform your decision.

During our domestic work, the methods we use are tailored to control the amount of dust and waste created. It is inevitable, however, that some debris will occur. To protect your home, we always lay dust sheets before starting the job, while every part of your home is treated with the utmost care and respect.





# OUR TILING SHOWCASE





# 10 POINTS TO CONSIDER BEFORE USING A TILER

	MTM	Other
1. Do they have an <b>address and landline number</b> clearly visible on their business card? (in case you need it before/during/after the work)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. Are they fully insured? i.e do they have <b>Public Liability Insurance</b> to cover the cost of any accidental damage? (It's not a legal requirement but could make a big difference should the worst happen)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3. Is there a written guarantee for their work with no quibble clause?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4. Do they provide a professional itemised and detailed written quotation that is fixed in price (apart from any agreed extras) as opposed to an estimate which can fluctuate in price?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5. Is there a <b>consultation service</b> to discuss, browse and <b>choose each detail of your tiling</b> , with presentation folder packed with all your project's information for you to keep? Do they have a designated consultation area?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
6. Are their materials <b>high quality &amp; environmentally friendly</b> that pose <b>no health hazard</b> for you or your family? (Some grouts leach harmful chemicals for months or years)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
7. Will they offer comprehensive guidance for aftercare with a complimentary aftercare pack, so you can keep your tiles looking new for years to come?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
8. Do they have 30 years experience with testimonials and images of their previous work?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
9. Do they accept payment up to 14 days after work is completed? And accept card payments?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
10. Are they 5* rated on their Google, Facebook or other service listings?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Score</b>	10/10	/10



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# TESTIMONIALS

"We've been absolutely delighted with everything done at our home. When me and my husband look at it we cant believe it. Absolutely faultless. We have also had outside work done which Mark sourced special tiles from Portugal and we are delighted with the results. Everything Mark does he takes real interest and pride in. We really cant recommend him highly enough."

- Mr & Mrs P

"Mark and Joe have been amazing. Mark went out of his way to help me and kept in contact all the way through the job. Nothing was too much trouble for him. Joe, who completed the tiling, did an amazing job! Very professional and had a real eye for detail and had a lot of patience. His work is of an exceptionally high standard. I would highly recommend MTM tiling and look forward to working with them again in the near future. Thank you both so much for everything!"

- Emily Webber

"Just had a big project (nearly whole of ground floor) on our property completed. MTM Tiling provided a fantastic service/ project. Mark and his staff were very professional and a delight to do business with. Very considerate on disruption in house and every detail was executed perfectly. The tiles are absolutely beautiful and expertly laid. Highly recommend to anyone. Great job!"

- Fiona Corby

## Contact Us

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[www.mtmtileshowroom.co.uk/](http://www.mtmtileshowroom.co.uk/)

